

# *The Exchange InfoLine*

570-0999 or 589-6323 (Altoona – Walnut Grove area)

## **MENU**

Press:

- 1 -For account information
- 2 -For current CD interest rate
- 3 –Community Services
- 4 -Merchant verification (merchants only)
- 8 -To repeat these options

## **ACCOUNT MENU**

Press:

- 1 -For checking
- 2 -For savings
- 3 -For certificates of deposit
- 5 -To change secret PIN number
- 6 -Transfer of funds
- 8 -To repeat these options
- 9 -To return to previous set of options

## **FOR A TEMPORARY PERSONAL IDENTIFICATION NUMBER -**

Enter the last four digits of the social security number or the employee identification number of the primary account holder followed by the pound sign (#). For a permanent personal identification number, please have a new four-digit number of your choosing ready.

## **CHECKING OR SAVINGS MENU (balance is given)**

Press:

- 1 -To repeat the balance
- 2 -To verify last direct deposit
- 3 -To verify a specific withdrawal
- 4 -To listen to past transactions, five at a time
- 5 -Checks that have been presented for payment against insufficient funds (for previous banking day only)
- 6 -For additional information on this account
- 7 -To receive a fax
- 8 -To repeat these options
- 9 -To return to the previous set of options

## **CERTIFICATE OF DEPOSIT (CD) MENU (balance is given)**

Press:

- 1 -To repeat the balance
- 2 -For additional information on this account
- 8 -To repeat these options
- 9 -To return to the previous set of options