

TOUCH ID



Overview

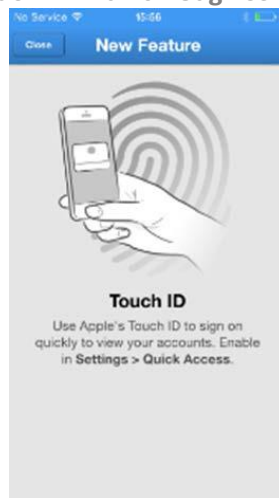
Exchange Bank is delighted to announce the release of Touch ID for iPhone* native Mobile Banking applications. The Touch ID feature utilizes the fingerprint(s) stored on the end user's mobile device. Once enabled by you (the end user), the application will allow fingerprint access to the mobile banking application resulting in a secure and more efficient sign-on experience.

Eligibility

- Touch ID functionality is available for the iPhone app* in the initial release
- Touch ID is available for both Retail and Commercial applications
- The user must have a Touch ID-capable iPhone running iOS 8 or above
- Bill Pay is not included - for your safety you must enter password

**Android phone Touch ID sign in capabilities targeted for future release.*

Touch ID Walkthrough screen:



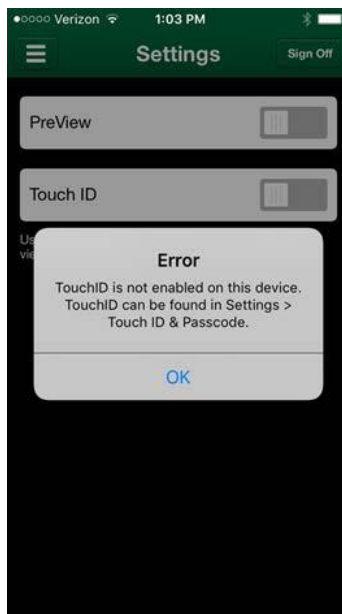
How it Works

In order to utilize Touch ID, users must either have already enrolled their fingerprint(s) or must enroll their fingerprint(s) within the Apple iOS settings on the device which can be accessed via Settings > Touch ID & Passcode:

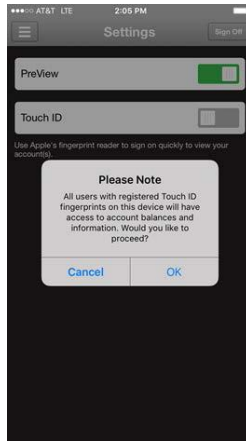


If at least one fingerprint is not enrolled at the OS-level and a user attempts to enable the feature within the mBanking app settings, the user will see the following:

Touch ID not enabled:

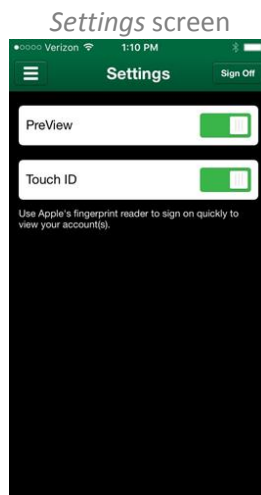


Please be aware that Touch ID leverages stored fingerprint(s) within the Apple device/OS. Any person or persons outside of the device owner that have fingerprint(s) stored on the device would have access to the Primary Users account data. Based on this information, it is not recommended to enable Touch ID on any shared device. Touch ID will warn the end user of the above scenario:



If Touch ID authentication is enabled but the user's iPhone does not support Apple's Touch ID feature, then Touch ID will not appear as an option on the app's *Settings* screen.

Once fingerprint(s) are enrolled properly on the device, Touch ID for the mBanking app is enabled from the app's



Once Touch ID is enabled for a device, the app will display the Touch ID sign-on prompt over the standard Access ID/Passcode sign-on page. The user will have the option to sign-on with a fingerprint, sign-on using Access ID/Passcode by selecting "Enter Password", or cancel the sign-on by selecting "Cancel"

